

Welcome to your Moxie Real Estate Resident Benefits Package!
To help you take advantage of your Resident Benefits Package, we've included some helpful information below, including some "action items" to get things started!

What you need to know:

- ★ **Move-in Concierge:** Transferring the required utilities into your name is easy with our Utility Concierge Service. You will need to know which utilities you are responsible for transferring into your name, as provided by Moxie Real Estate. The Utility Concierge service will take it from there! (This service is highly recommended if your move-in date is 72 hours or later from receiving this notice).
- ★ Resident Rewards: You will be rewarded for paying your rent on-time with our Resident Rewards program. In the weeks ahead, **watch for your welcome email from Piñata with a custom link** to download the app to your smart device. Earn e-gift cards for simply completing your profile!
- ★ Credit Building: With each on-time rent payment you can track your Credit Building through the same Piñata App as described with your Resident Rewards. No further action required here; just use the same app as your rewards app!
- ★ Identity Protection: We will set up your Identity Theft Protection account for you with up to \$1M identity protection for stolen funds reimbursement to protect all adult leaseholders. Simply watch for your email confirmation with your account details.
- ★ Renters Insurance: If selected in your lease agreement, you're covered! By enrolling into our Resident Benefits Package, you will meet the insurance requirements of the lease agreement. You'll receive your Evidence of Insurance via email in the coming weeks. Should you choose to obtain your own policy, you will be required to upload it to our carrier for verification. Please see your lease agreement for the terms and conditions.
- ★ Filter Delivery: Changing the HVAC air filter is a tenant responsibility per your lease agreement. If your home has HVAC, your air filter(s) will begin arriving on your doorstep shortly after you move-in. All you need to do is change it upon arrival and continue to do so each time a new one arrives approximately every 90 days. Should you have any filter installation or delivery questions, please contact Second Nature at hello@secondnature.com 1-800-308-1186, Mon - Fri 10am to 6pm EST.
- ★ Online Portal Info: Pay your rent online, access documents and submit your maintenance requests any time, 24/7. We know life is busy and we provide this tenant portal to help make these tasks easy to accomplish!